



ISO 9001 - Training Course



Bureau of Assessment Services

Managing Assurance with Confidence

RESULT is all we care about

We develop learning experiences that will certainly possess a good effect on your organization outcomes, help environmentally friendly development and help you to fulfill fresh challenges. Our programs enable you to research for more effective and efficient ways of functioning.

Result is created by providing you with information as well as skills in efficient methods. We do this by utilizing real-life case and by including you in the total learning process. We constantly challenge your creativeness and problem solving capabilities to keep you involved and encouraged. The understanding you obtain is present and relevant.

CONTROLLING risk through people

Your organization is operating in progressively more intricate and unsure risk environments dealing with significant challenges from worldwide competition, financial shifts, customers and other stakeholders, zero threshold for failure.

There are methods to change these pressures into competitive advantages. Better ability to control risk is an integrated component in every training course in BAS. To truly control risk, you have to realize the human component. Controlling risk is about people using themselves to challenges, circumstances and system in a specific way. Our training programs link state of mind with systems to assist you put into action all elements of controlling risk.

Quality Management System

INTRODUCTION TO QUALITY MANAGEMENT SYSTEMS

This course is designed to provide an understanding of the principles of quality management systems and their role in ensuring control and improvement. The course is based around the requirements of the quality management system standard ISO 9001 and deals with its interpretation and implementation.

Objectives

- Provide an understanding of the principles of quality management
- Acquaint delegates with quality management system fundamental and vocabulary
- Dispel some of the common myths surrounding quality management
- Familiarise delegates with the ISO 9000 series of standards
- Examine and interpret the requirements of ISO 9001
- Review the quality system documentation requirements and possible structure
- Provide insight into how to approach the development of a quality management system

Course Contents

- Quality management fundamentals and vocabulary
- The eight quality management principles
- The process approach
- The ISO 9001 series of standards and ISO 9001 requirements
- Quality management system structure and documentation
- Quality management system development

Course Details

- Course delivery is through lectures, delegate interaction, workshops and open discussion
- Course includes daytime refreshments, lunch, course notes and training certificate

Duration: 1 day

Conducted: Public / In-house

THE QUALITY MANAGEMENT SYSTEM INTERNAL AUDITOR COURSE (Accredited / Unaccredited)

This course has been designed to provide an understanding of the audit process and how to realise its true potential. Based around the requirements of the quality management system [QMS] standard ISO 9001 and the ISO 19011 International Audit Guidelines, the course deals with the performance of the value-added auditing (accredited / unaccredited)

Objectives

- Provide an understanding of the principles and benefits of quality management
- Facilitate the identification of quality process within an organization Provide an understanding of the benefits of ISO 9001 and QMS audit
- Ensure the correct application of accepted audit protocols
- Provide delegates with the skills needed to plan and undertake internal quality audits
- Facilitate value-added auditing and reporting to aid enhanced system performance

Course Contents

- Management systems and the need for audits
- Brief overview of the aim, structure and uses of ISO 9001
- Establishing an internal quality audit programme
- Selection and training of internal auditors
- Planning, preparing, performing and reporting internal quality audits
- Verify corrective action
- Dealing with difficult audit situations

Course Details

- Course delivery is through lectures, delegate interaction, workshops and open discussion
- Course includes daytime refreshments, lunch, course notes and training certificate

Duration: 2 days

Conducted: Public / In-house

THE ISO 9001 AUDITOR/LEAD AUDITOR COURSE (Accredited / Unaccredited)

This course is designed to develop a clear understanding of quality management in the modern era and provide those involved in audit conduct and management with the skills to fulfill their role

Objectives

- Provide an interpretation and understanding of the ISO 9001 requirements
- Facilitate the establishment of internal and external audit programmes
- Enable delegates to plan, perform and report 1st, 2nd and 3rd party audits
- Assist with verification of corrective action
- Aid improvement within organisations through teaching value-added auditing
- Assist with developing an organisations quality management system

Course Contents

- Quality management principles, including structure of the ISO 9000 series
- Role and nature of management systems
- Detailed review of ISO 9001 requirements
- Establishing an audit programme
- The audit process and key roles in audit
- Planning and preparing for an audit
- Performing an audit and managing the audit process
- Writing nonconformity statements
- Reporting audit findings

Course Details

- Course delivery is through lectures, delegate interaction, workshops and open discussion
- Course includes daytime refreshments, lunch, course notes and training certificate

Duration: 5 days

Conducted: Public / In-house

PROCESS MAPPING COURSE

This course has been designed to help delegates realise the benefit through providing understanding of the process approach. The course is based around the process requirements of the quality management system standard ISO 9000 and is aimed at facilitating process

Objectives

- Provide an understanding of the process approach
- Ensure understanding of the principles of process management as required by ISO 9001
- Help to identify and define process for inclusion in the quality management system
- Assist with planning the arrangements for monitoring and measuring process

Course Contents

- Management systems and the need for audits
- Brief overview of the aim, structure and uses of ISO 9001
- Establishing an internal quality audit programme
- Selection and training of internal auditors
- Planning, preparing, performing and reporting internal quality audits
- Verify corrective action
- Dealing with difficult audit situations

Course Details

- The aim and structure of ISO 9001
- Understanding the process approach required by ISO 9001
- The process model
- Identifying processes
- Mapping processes
- Understanding the required process associated documentation

Duration: 1 day

Conducted: Public / In-house



For more details about the services of Quality Management System Training,
please send email to certification@bascertification.com

www.bascertification.com



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